

## Mission Statement

### Our Mission

Chiel Construction Limited are involved in building and minor civil engineering projects throughout the Midlands region. We deliver high quality framework contracts for blue chip clients in the manufacturing, commercial and education sectors.

### Our Vision

To be the building and minor civil engineering contractor of choice for education and commercial sector clients in Midlands region.

### Our Values & Commitments

- ❖ To achieve customer requirements and enhance their satisfaction
- ❖ To prevent injury and ill health to people due to our work
- ❖ To deliver environmental protection and prevention of pollution
- ❖ To as a minimum comply with our compliance obligations including legal and other requirements related to our works
- ❖ To demonstrate high levels of safety leadership and safety culture maturity
- ❖ To continually improve our systems of work and delivery

We will not allow other business objective to compromise our safety objectives.

### Our Objectives

- ❖ That our activities are planned to ensure delivery of customer and legal requirements
- ❖ That we provide and maintain safe plant, equipment and working environments
- ❖ That we minimise, re-use and recycle materials where practicable
- ❖ That we provide the necessary resources to achieve our commitments and objectives, including human resources, specialised skills and training, plant and equipment, technology and financial resources. We will ensure that operatives are compliant with rules for fatigue management and drugs and alcohol.
- ❖ That individual roles and responsibilities are defined and understood, and that our requirements and policies are communicated clearly to all affected parties including employees, clients, critical suppliers and contractors, the general public and others
- ❖ That we maintain constructive relationships with employees so to be a company that employees want to work for with long employee retention and low staff turnover
- ❖ That we maintain our organisational and individual competency qualifications
- ❖ That our performance in meeting our commitments and objectives is monitored and measured
- ❖ That if we do things wrong, that problems are identified, controlled, corrected and prevented from reoccurrence
- ❖ That we regularly review our performance & seek continual improvement of our activities and systems

The Management Review process shall be used to establish resources and monitoring regimes necessary to the successful delivery of the above objectives.

We shall communicate this vision through new employee induction, inclusion in subcontractor evaluation forms and on request

This Mission and Vision Statement shall be reviewed annually.

We will establish quality objectives to achieve these commitments which will be regularly monitored by the management team. We will review this policy as part of change planning and periodically.

Signed on Behalf of Chiel Construction Limited,



**Martin Rush, Managing Director**