QUALITY POLICY STATEMENT

Chiel Construction Limited deliver high quality construction projects for clients principally in the education, commercial industrial, healthcare & medical sectors.

For the delivery of a quality service, we are committed:

- to satisfy applicable requirements, including the needs and expectations of all our interested parties,
- working with employees, suppliers, and customers to establish and maintain the highest quality standards, and
- to the continual improvement our quality performance and quality management system.

We have an established quality management that is in-line with ISO9001:2015, to deliver the above commitments, and maintain with the objective to:

1. Assess our business threats and opportunities and put in place a management system to reduce these risks and to deliver the strategic direction of the organisation.
2. Understand the needs and expectations of our interested parties and implement their requirements.
3. Plan for business interruption events and ensure adequate arrangements for business continuity should they occur.
4. Provide training, instruction, and supervision to ensure employees are competent to perform their work to our quality standards.
5. Provide, examine, and maintain fit for purpose and technically sound work equipment and working environments.
6. Ensure that where we outsource activities that suppliers and sub-contractors are capable and competent to provide the service for which they are engaged, and that their performance is monitored.
7. Ensure that our services are adequately planned and delivered.
8. Reviewing the performance and effectiveness of the Quality Management System.
9. Delivery of continual improvement through improvement plans and control of non-conformity.

We have established quality objectives to achieve the above commitments which are regularly monitored by the management team.

We communicate our quality policy to all interested parties. This policy is displayed on company premises, presented at new employee induction, displayed in any fixed construction sites under our control, and made available upon request to interested parties.

We review the effectiveness and adequacy of this quality policy on an annual basis and as part of change planning, lessons learnt, knowledge transfer or following a quality non-conformity or other failure to meet our quality objectives.

As the individual with ultimate responsibility for quality at Chiel Construction Limited I approve this quality policy,



Martin Rush, Managing Director, Sept 26